



شبكة المعلومات الجامعية
التوثيق الإلكتروني والميكروفيلم

بسم الله الرحمن الرحيم



MONA MAGHRABY



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التوثيق الإلكتروني والميكروفيلم



شبكة المعلومات الجامعية التوثيق الإلكتروني والميكروفيلم



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جامعة عين شمس التوثيق الإلكتروني والميكروفيلم

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MONA MAGHRABY

NURSES' PERFORMANCE TOWARD QUALITY DOCUMENTATION FOR PATIENTS IN ICU: SUGGESTED GUIDELINES

Thesis

*Submitted for Partial Fulfillment of
Master Degree in Medical Surgical Nursing
(Critical Care Nursing)*

By

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Faculty of Nursing
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List of Abbreviation

ABC	: Airway Breathing Circulation.
ABG	: Arterial Blood Gases
AVPU	: Alert, Verbal, Pain, Unresponsive
CBE	: Charting By Exception.
CPR	: Cardio Pulmonary Resuscitation.
ET	: Endo Tracheal Tube
GCS	: Glasgow Coma Score.
ICU	: Intensive Care Unit
LOC	: Level of Consciousness.
MAR	: Medication Administration Record
PIE	: Problem Intervention Evaluation.
POMR	: Problem Oriented Medical Record
ROM	: Rang Of Motion.
SOAP	: Subjective Objective Assessment Plan

Abstract

Nursing documentation is the recording, documenting or charting of nursing care that is planned or given to the patients in intensive care unit (ICU) by qualified nurses. It is any written or electronically generated information about a client that describes the care or service provided to that client. **The aims of this study were:** 1. Assessing nurses' performance toward quality documentation for patients in ICU. 2. Suggesting guidelines for quality documentation for patients in ICU. **Study design:** a descriptive exploratory study was used to achieve the aim of this study **Subject:** A convenient sample included all registered nurses (50). **Tools:** three tools were used for data collection; nurses' self-administered questionnaire, nurses' practice observational checklist and nurses' attitude likert scale. **Results and conclusion** the results of this study showed that, (59.6%) of the studied nurses had got satisfactory level of knowledge. Meanwhile, (70.2%, and 96.1%) respectively of them had got unsatisfactory level of practice, and negative attitude toward quality nursing documentation for the patients in ICU. **Recommendation** continuous inservice training program about the suggested guidelines toward quality nursing documentation for the patients in ICU based on nurses' need assessment must be implemented and evaluate its effectiveness on their performance.

Keywords: nurses' performance, quality documentation, ICU, suggested guidelines

INTRODUCTION

Documentation is promoting communication among health care providers for enhancing quality of patients' care. It informs other staff about the patient's health status and care provided. Moreover, documentation is used by the risk management department and quality assurance committees to evaluate patient care and to determine whether improvements should occur. Documentation also provides the database for planning future health care, and contributes to nursing education and knowledge base (*Lillis, 2012*).

Documentation is essential for nursing practice and it is an attempt to reflect the nursing process and to underpin the decision-making process. Systematic and purposeful documentation itself produces evidence. Thus, as a result of nursing care documentation, valid and reliable evidence of caring is produced on a daily basis. It is not however, self-evident what kind of documentation and what documented items can be considered as proof or evidence (*Erickson, 2011 and Karkkainen, 2011*).

Nursing documentation is the recording, documenting or charting of nursing care that is planned or given to the patients in intensive care unit (ICU) by qualified nurses. It is any written or electronically generated information about a