The Recruitment and Selection Policies in the Egyptian Civil Service

A Thesis

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PREFACE

There is no doubt that Human Resources are the most valuable asset government is dealing with, not only in terms of their cost but also in terms of their major contributions that have direct impact on the performance of government organizations and consequently on the quality of services rendered to the public and business communities.

Therefore, in order to achieve our country's political, economic, and social objectives, the selection and recruitment of highly qualified personnel is essential.

The recruitment and selection policies of the Egyptian civil service is our concern in this research as we believe that the civil servants should be highly qualified as well as characterized with high performance and high productivity if the development process is to be accomplished.

Thus, the recruitment and selection of the civil service in a developing country like Egypt should be based on merit.

Otherwise, if the civil servants are recruited and selected on other criteria than merit, the government organizational performance would not improve and the country would not be able to achieve even a moderate rate of growth and development. In other words, unless the methods of recruitment and selection in government are base on merit and competitive examinations, the personnel in the civil service will be considered one of the main problems the government is facing when trying to achieve certain rate of development.

In summary, the effective and efficient recruitment and selection policies in the civil service need to be based on merit.

The policy of open competition should be adopted in real terms, competitive examinations are to be held, and selection must be based on the results of examinations, then placing the highly qualified ought to focus on the most eligible. The result would be better services rendered to the public Furthermore, the business community would be satisfied for receiving government services of high quality. This is our goal for a new era of economic prosperity.

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ABBREVIATIONS

AR Administrative Reform

ARADO Arab Development Administration Organization

CAOA Central Agency of Public Mobilization And Statistics

CSD Civil Service Development

ENA Ecole National D'Administration

ILO International Labor Organization

MSPB Merit System Protection Board

OPM Office of Personnel Management

SNC Specialized National Council

CHAPTER 1 INTRODUCTORY CHAPTER

CHAPTER 1

Introductory Chapter

1 -1 Statement of problem and why the area is worthy of research

In order to achieve their main objective: recruiting and selecting highly qualified candidates, the recruitment and selection policies in the civil service ought to be based on merit.

However, in the case of recruiting and selecting candidates through the Ministry of Manpower "El Kowa El Amla", Merit is not considered at all. But, the graduation year is the main point upon which that method of recruitment and selection is based. Competitive examinations do not exist at all under that method of recruitment and selection.

Moreover, in the other case: recruiting and selecting candidates through open competition, the policy of open competition does not exist in real terms. In some cases, public ads in newspapers are tailored for special candidates selected before to be recruited. They can be temporary employees (working with annually renewable contracts) that their agencies are interested to change their status of employment from temporary to permanent. So, in that case ads are publicized in newspapers just "pour la forme" and not as a tool for getting the best qualified candidates from the labor market. For example, the researcher was told by a CAOA counselor that a top-level manager in a government agency told him once that they had 10 vacancies and publicized 10 ads in two daily newspapers, but 8 of them were previously decided to be reserved for 8 temporary employees in order to change their status of employment into permanent. At that time 400 graduates applied indeed for only 2 vacancies and examiners had to select only 2 applicants from the 400. On the other hand, a top-level manager at the CAOA declared to the researcher that 5 years ago, there were 200 vacancies that needed to be fulfilled in the government administrative apparatus; at that time, he was one of the examining committee that was held for the purpose of selecting qualified candidates through personal interviews. Well, he stated that he had approximately 300 "recommendations" from famous politicians and ministers to select candidates from their parts. He told the researcher, "although I tried hard to be neutral, I could not be that for 100%, how can I say "no" to a minister or to a well-known politician?". He added, on the other hand, a law graduate who got an "Excellent"