

Factors Affecting Head Nurses Performance Regarding Effective Nursing Round

Protocol

Submitted for partial fulfillment of The Master Degree in
Nursing Administration

By

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Introduction

Nursing round is effective controlling technique for head nurses. Planned nursing round, can be placed on a schedule and can include all nursing personnel. Round cover issues such as patient care, nursing practice, and unit management. To be effective, the results should be discussed with appropriate nursing personnel in a follow up conference. Part of the evaluation process takes place as a result of the communication occurring during the rounds (*Craven, 2007*).

Nursing round is the report method in which the nurses from the prior shift walk to each patient's room with the nurse from the oncoming shift. Usually one charge nurse from the prior shift makes round with the oncoming charge nurse. During the walking rounds, the prior nurse introduces the oncoming nurse to the patient and informs the patient of any plans, appointments, or treatments in the upcoming shift. Nursing round is most effective in observing and receiving information from the patient (*Roussel, 2006*).

The practice of nursing round is teaching strategy that uses the clients' bedside for direct, purposeful experiences. These experiences may involve demonstration, interview, or discussion of client problems and nursing care. Round also afford an excellent opportunity for exchange of ideas about client care situations, which may involve clinical faculty, students, and staff (*Billings & Halstead, 2005*)

Round is focused on open and collaborative communication, decision making, information sharing, care planning, patient safety issues, cost and quality of care issues, setting daily goals of care and communicating with patients and/ or family members as they were able. Information shared during round was supplemented by communication at shift changes between the incoming and the outgoing care providers (*Dingley, Daugherty & Persing, 2005*).

The round should promote a healthy work environment. Round can provide means both for recognizing employees and the contributions to patient care and for establishing development opportunities that address deficits in the care provided. (*Osborne, 2004*). Head nurses can play an important role in changing the work environments on their unit's. One way in which to do this is through a strategy called 'Nursing Round' Similar to physician round, Head nurses can do daily round on their unit to determine employees' needs and concerns. (*Studer, 2008*).

Head nurse is the first line manager. She occupy an important pivotal position in the nursing unit and play a critical management role in the translating plans into actions and carrying out policies developed by the organization and make decisions which influence that organization and affect the quality outcomes (*Casbel, 2004*) Head nurse must be talented and characterized by being positive energetic, authentic, sincere, honest and open minded. She must also develop relationships that are supportive. (*Sullivan & Decker, 2005*)

Responsibilities of the head nurse fall into delivering safe and effective care to large number of patients. Through :checking activities done according to plan of activities, leading , guiding in order to achieve desired results , ensure what is to be done is done correctly and in right way and time , plan, organize, co-ordinate services and carry out continuous monitoring and evaluation (***Bond and Holland,2000***).

Nursing round is integral to the continuity of high quality care. Nursing involvement is crucial to the effectiveness of the nursing round process. However, the inability of nursing staff to consistently participate, factors affecting head nurses ability to do nursing round. Moreover, factors hindering head nurses performances regarding nursing round including: bed side nurse time constraints, teams rounding at different times. Extended duration of round, poor location of round and lack of communication regarding start time for round (***Thomas &Denise, 2000***).

Significance of the study:

Nursing round is exactly not performed effectively by head nurses in Zifta hospitals. However, few nursing teams in Zifta specialty hospital consider the term 'round' has been applied almost exclusively by doctors only.

Therefore exploring factors affecting head nurses performance regarding effective nursing round is extremely important to nurse administrators to improve quality of patient care, which may improve head nurses performance and increase productivity .Therefore the present study will identify factors affecting head nurses performance regarding effective nursing round.

Aim of the study

This study aims at identifying factors affecting head nurses performance regarding effective nursing round through:-

- Assessing head nurses performance regarding nursing round.
- Identifying factors affecting head nurses performance regarding effective nursing round from their point of view.

Research questions:-

- 1-How do head nurses perform the nursing round?
- 2-What are the factors that affect head nurses performance regarding effective nursing round ?

Subject and Methods

Research design

A descriptive study will be used to carry out this study.

Setting

This study will be conducted at general hospitals affiliated to ministry of health in Zifta town, These hospitals are; Zifta specialized, Zifta general and Zifta tropical hospitals.

Subjects

The subject of this study will include all head nurses working in aforementioned hospitals(60 Head nurses).

Tools for data collection

Two tools will be used to carry out this study:-

1. **Head nurses observation checklist:** it aims at assessing head nurses performance regarding nursing round this tool will be developed by the researcher based on literature review (*Roussel, 2006*) and (*christine,Bursell, Ketelsen, 2006*).

This tool will be Divided into two parts:-

- First part to collect demographic data about head nurses such as: name ,age, level of education, years of experiences, unit name and hospital name.....etc.
 - Second part to assess head nurses performance regarding nursing round .
2. **Head nurses questionnaire sheet:** it aims at identifying factors affecting Performance of head nurses regarding effective nursing round from their point of view tool will be developed by the researcher based on literature review (*Smatlak,Baker and Carrol,2005*).

- To identify factors affecting Performance of head nurses regarding effective nursing round from their point of view e.g :
 - Is the nursing round time contradict with the doctors round ?
 - Do you know the location of nursing round ?
 - Do you like to participate in nursing round ?
- Opinionnaire sheet to test the face and content validity of the developed tools (head nurses observation checklist and head nurses questionnaire sheet) by 5 experts . Tools reliability will be assessed using cronbach alpha coefficient.

Pilot study:

A pilot study will be carried out on 10% of head nurses to estimate the feasibility, clarity and time needed to answer the questionnaire sheet. Based on the findings correction will be done. Regarding the observation checklist, observations will be conducted to assess the applicability of the observation sheet by the investigator. The time needed for filling the questionnaire and observation checklist will be estimated.

Ethical consideration:

Prior to study conduction ethical approval will be obtained from the scientific research ethical committee in the faculty of nursing Ain Shams University. In addition a written informed consent will be obtained from participants. The participants will be assured, that they have right to withdraw from the study at any time and promote confidentiality for all participant.

Results:

The collected data will be arranged, tabulated and analyzed using appropriate statistical tests of data description according to time of study.

Discussion:

The results obtained will be discussed in the light of available national and international studies and reviews.

Conclusion and Recommendation:

The conclusion will be derived from the results of the study and discussion. Accordingly, the recommendation will be developed based on finding of the study.

Summary:

A brief description for the work done through the study .

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