

Priorities of Quality Health Care as Perceived by Oncology Nurses and Patients

Thesis

**Submitted for Partial Fulfillment of the Master Degree in
Nursing Sciences (Nursing Administration)**

By

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2016

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2016



First of all, thanks to **ALLAH**, by grace and mercy of whom the accomplishment of this work was done.

I would like to express my deep appreciation to **Assist. Prof. Dr. Samah Faisal Fakhry**, Assistant Professor of Nursing, Administration, Faculty of Nursing Ain shams University, for providing me a lot of encouragement, valuable advice and moral support throughout the work. I really have the honor to complete this work under her supervision.

My deepest gratitude and sincere thanks also go to **Dr. Galila Mohamed Abd El Ghafar**, Lecturer of Nursing Administration, Faculty of Nursing, Ain shams University, for her excellent guidance, powerful support, and precious help throughout this work.

I also express my special gratitude and appreciation to **Dr. Hatem Amin**, Assistant Manager and Consultant of Quality, Sohag Cancer Center, for his co-operation and direction that extended throughout this work.

A special acknowledgment is due to all nurses staff and patients who participated in this study for their cooperation and help.

Suzan Aia Allah

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List of Abbreviations

Abb.	Full term
BRM	Biologic responses modifier
IOM	Institute of medicine
N	Number
OR	Operating room
PSNet	Patient safety net work
QI	Quality improvement
WHO	World health organization
icu	Intensive care unit

Abstract

Background Quality healthcare aspects and needs were reported by patients and family members as most important to their experience. **Aim** of the study was to describing the priority ranking of the aspects of quality health care by oncology patients, describing the priority ranking of the aspects of quality health care by oncology nurses and compare the priority ranking of patients and nurses. **Setting:** this study was carried out at Sohag cancer center which affiliated to ministry of health, **subjects:** 220 patients and 50 nurses included in this study **two tools** were used for collecting data namely: self- administered questionnaire sheet for nurses and interview questionnaire sheet for patients **the results** demonstrated that the only two statistically significant differences between nurses and oncology patients were found in the aspect of continuity that was higher among patients with mean $\pm$ SD (4.5 $\pm$ 0.4) and the aspect of security that was higher among nurses with mean $\pm$ SD of (4.6 $\pm$ 0.4) when comparison of priority scores ranking between nurses and oncology patients showed there was no significant difference between both groups. **Conclusion:** The integrity of health care taking the first ranking as aspect of quality health care by nurses, meanwhile respect came as first priority by patient, moreover both of nurses and patients viewed communication with family as least priority. The study **recommended** A series of workshops regarding concept and aspect of quality in health care should be conducted to raise nurses awareness regarding oncology nurse and oncology patients' needs and requirements. Replication of the study on a wide scale of patients and nurses is recommended.

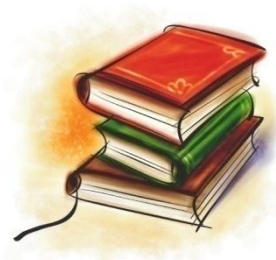
Keywords: quality, oncology nurse, oncology patient, aspect of quality health care.



Introduction



Aim of the Study



Review of Literature



Subjects and Methods



Results



Discussion
