

Nursing Performance Regard Caring For Patients Undergoing Blood Transfusion

Thesis

**Submitted for fulfillment of the requirement of
the master degree**

In

**Nursing Science
(Medical-Surgical Nursing)**

By

Eman Abd Elmoety Mohammed Hendy

Clinical instructor at Alazhar University

**Faculty of Nursing
Ain Shams University
2017**

Nursing Performance Regard Caring For Patients Undergoing Blood Transfusion

Thesis

**Submitted for fulfillment of the requirement of
the master degree**

In

**Nursing Science
(Medical-Surgical Nursing)**

Under Supervision of

Prof. Sahar Yassien Mohammad

Professor of Medical-Surgical Nursing

Faculty of Nursing - Ain Shams University

Dr. Samar Faltas Marzouk Faltas

Lecturer of Medical-Surgical Nursing

Faculty of Nursing - Ain Shams University

**Faculty of Nursing
Ain Shams University
2017**



وَأَنْزَلَ اللَّهُ عَلَيْكَ
الْكِتَابَ وَالْحِكْمَةَ
وَعَلَّمَكَ مَا لَمْ تَكُنْ
تَعْلَمُ وَكَانَ فَضْلُ
اللَّهِ عَلَيْكَ عَظِيمًا

صدق الله العظيم □

سورة النساء الآية (١١٢) □



*First and foremost, I feel always indebted to **Allah**, the Most Beneficent and Merciful. I can do nothing without Him.*

*I would like to express my sincere gratitude to **Prof. Sahar Yassien Mohammad**, Professor of Medical-Surgical Nursing, Faculty of Nursing - Ain Shams University, under her supervision, I had the honor to complete this work, I am deeply grateful to her for her professional advice and support.*

*My deep gratitude goes to **Dr. Samar Faltas Marzouk Faltas**, Lecturer of Medical-Surgical Nursing, Faculty of Nursing - Ain Shams University, for her great efforts and meticulous supervision throughout this work.*

Also I would like to thank all the staff at surgical and hematology departments for their cooperation and help in gathering information.

*Last but not least, I can't forget to thank all my **Family**, especially my beloved **Parents and husband** for their kind care, help and encouragement.*

 **Eman Abd Elmoety Mohammed Hendy**

List of Contents

| <i>Subject</i> | <i>Page No.</i> |
|---|------------------------|
| List of Abbreviations..... | i |
| List of Tables..... | iii |
| List of Figures | vi |
| Abstract | vii |
| Introduction and Aim of the Study..... | 1 |
| Review of Literature | 6 |
| Subjects & Methods | 54 |
| Results..... | 65 |
| Discussion | 91 |
| Conclusion & Recommendations..... | 123 |
| Summary | 126 |
| References | 133 |
| Appendix..... | I |
| Protocol..... | |
| Arabic Summary | — |

List of Abbreviations

| <i>Abbr.</i> | <i>Full-term</i> |
|-----------------------|--|
| AHF | : Antihaemophilic Factor |
| ATRs | : Acute Transfusion Reactions |
| BP | : Blood Pressure |
| Ca | : Calcium |
| CO₂ | : Carbon Dioxid |
| CRYO | : Cryoprecioitate |
| DHTRs | : Delayed Haemolytic Transfusion Reactions |
| DIC | : Disseminated Intravascular Coagulopathy |
| e.g | : For examples |
| ECG | : Electro-cardio-gragh |
| FFP | : Fresh Frozen Plasma |
| FNHTRs | : Febrile Non Haemolytic Transfusion Reactions |
| Hb | : Haemoglobin |
| HIV | : Human Immune Virus |
| HRs | : Hours |
| ID | : Identification |
| IM | : Intramascular |
| INR | : International Normalization Ratio |
| IV | : Intravenous |
| K | : Potassium |
| LVF | : Left Ventricular Failure |

| | |
|--------------|--|
| MBTP | : Massive Blood Transfusion Protocol |
| NA | : Sodium |
| O2 | : Oxygen |
| P | : Pulse |
| PT | : Prothrombin Time |
| PTT | : Partial Prothrombin Time |
| R | : Respiration |
| RBCs | : Red Blood Cells |
| SD | : Solvent Detergent |
| So2 | : Oxygen saturation |
| T | : Temperature |
| TACO | : Transfusion Associated Circulatory Over load |
| TRALI | : Transfusion Related Acute Lung Injury |
| UO | : Urinary output |
| vWF | : von Willebrand Factor |
| WB | : Whole Blood |
| WBCS | : White Blood Cells |

List of Tables

| <i>Table No.</i> | <i>Title</i> | <i>Page No.</i> |
|--------------------|---|-----------------|
| Table (1): | Frequency distribution of demographic characteristics of studied nurses (n=60). | 66 |
| Table (2): | Nurses' opinion about effect of work system on their performance (n=60)..... | 70 |
| Table (3): | Nurses' opinion about effect of job satisfaction on their performance (n=60). | 70 |
| Table (4): | Nurses' opinion about the effect of social factors on their performance (n=60). | 71 |
| Table (5): | Nurses' opinion about the effect of psychological factors on their performance (n=60). | 71 |
| Table (6): | Nurses' opinion about the effect of environmental factors on their performance (n=60). | 72 |
| Table (7): | Total nurses' opinion regarding factors affecting their performance (n= 60)..... | 72 |
| Table (8): | Frequency distribution of nurses' knowledge about patient preparation pre-transfusion (n=60). | 73 |
| Table (9): | Frequency distribution of nurses' knowledge regarding blood pack collection (n=60):- | 74 |
| Table (10): | Frequency distribution of nurses' knowledge about pre transfusion initiation nursing activities (n=60). | 75 |

| | |
|---|----|
| Table (11): Frequency distribution of nurses' knowledge regarding nursing role during transfusion (n=60) | 76 |
| Table (12): Frequency distribution of nurses' knowledge regarding nursing role post transfusion..... | 77 |
| Table (13): Frequency distribution of nurses' knowledge regarding complications of blood transfusion complications (n=60):- | 78 |
| Table (14): Frequency distribution of total nurses' knowledge regarding blood transfusion (n=60). | 79 |
| Table (15): Percentage distribution of nurses' practice in pre-transfusion phase (n=60). | 81 |
| Table (16): Frequency distribution of nurses' practice in verification of patient and blood product identification pre transfusion (n=60)..... | 82 |
| Table (17): Frequency distribution of nurses' practice during transfusion phase. (n=60). | 83 |
| Table (18): Frequency distribution of nurses' practice post transfusion (n=60)..... | 84 |
| Table (19): Frequency distribution of total nurses' practice during caring for pts undergoing blood transfusion (n=60). | 85 |
| Table (20): Frequency distribution of most common errors that occurs during transfusion (n= 60) | 87 |
| Table (21): Relation between demographic characteristics and nurses knowledge. | 88 |
| Table (22): Relation between demographic characteristics and nurses practice..... | 89 |

| | |
|---|----|
| Table (23): Correlation between knowledge and practice with job satisfaction (n=60)..... | 90 |
| Table (24): Correlation between total knowledge& total practice (n=60) | 90 |

List of Figures

| <i>Figure No.</i> | <i>Title</i> | <i>Page No.</i> |
|--------------------|---|-----------------|
| Figure (1): | Age distribution of nurses under study..... | 68 |
| Figure (2): | Nurses' years of experience in blood transfusion..... | 69 |
| Figure (3): | Total nurses' knowledge regarding blood transfusion (n=60)..... | 80 |
| Figure (4): | Total nurses' practice level regarding blood transfusion..... | 86 |

Abstract

Nursing management of patient undergoing blood transfusion is important. A comprehensive understanding of blood transfusion process and areas requiring special attention would be important to reduce the complications arising from blood transfusion. All staff must be aware of all aspect of care and the principles of safe effective patient identification, using aseptic technique during transfusion, proper documentation and adequate management of adverse reactions. ***The aim of this study*** was to assess the nurses' performance (knowledge& practice) regarding management of patient undergoing blood transfusion and factors affecting nurses' performance during blood transfusion. **Design:** An exploratory descriptive study. **Setting:** the study was carried out at surgical and hematology departments at Ain Shams University Hospitals. **Study subjects:** A convenient sample of all available nurses (n=60) were included in this study, their mean age 31.6 ± 5.7 . **Data collection tools:** a) self administered questionnaire sheet. b) nurses' practice observational checklist. **Results & conclusion:** 70% of nurses had unsatisfactory knowledge regarding to management of patient undergoing blood transfusion and 80% of them showed unsatisfactory level of practice regarding to management of patients undergoing blood transfusion. Furthermore, there were many factors affecting nurses' performance as: nurses' related factors, work' related factors and patient' related factors. **Recommendations:** This study recommends the importance of in-service training courses to enhance the nurse's knowledge and practice and to avoid complications of blood transfusion.

Keywords: *Nursing, performance, patient, Blood transfusion.*

Introduction

Blood transfusion is a highly effective and potentially life-saving treatment for many patients and an essential component of modern health care. Red cell transfusions are the backbone of blood transfusion therapy as they account for the majority of components issued to patients. Blood is very valuable especially in saving lives of patients. Blood components are expensive and their preparation is limited. Therefore, they should be correctly selected and used for patients by all means. The aim of blood and blood components transfusion in medical treatments is to provide suitable and safe blood products to achieve best clinical outcomes (*Taylor , Lillis, & Lemone, 2014*).

In spite of its vital role in saving lives, blood transfusion is associated with risks, serious hazards of transfusion reported that approximately one wrong blood transfusion occurred in every 13,000 transfusions. Most transfusion errors are due to human factors, which are preventable through training and revision of transfusion protocols. Making mistakes in blood transfusion and insufficient control of patients who receive blood during the transfusion are among causes of death for such patients. Since there is no substituting product for human blood, the need for blood transfusion is still continuing. More than 50% of patients hospitalized in intensive care units and 50% to 70% of patients in surgical and orthopedic wards need blood transfusion (*Serious Hazards of Transfusion Committee, 2012*).

Annual reports in Britain show serious risks of blood transfusion such as neglect in identification of blood type and its components, wrong identification of patients, and neglect in controlling patients during transfusion as main causes of mistakes. Therefore, considering the severe need for blood and blood components, along with limited sources and limited possibility of preparing each blood product, it is crucial to try by all means to increase the knowledge of medical personnel and providing necessary education to reduce consumption of complete blood and to use just the components necessary for patients' health, in order to reduce blood waste and transfusion complications (*Dzic, 2014*).

Adequate Knowledge about blood transfusion is very essential to help the staff involved in the transfusion chain to give the right blood to the right patient at the right time and hopefully for the right reason. Transfusion is a complex process that requires everyone, from senior doctors to porters and telephonists, to understand the vital role they play in safely delivering this key component of modern medicine. Training and appropriate technological and managerial support for staff is essential for safe effective blood transfusion (*World Health Organization, 2015*).

Nurse role starting before collecting blood from blood bank as she/he should positively identify the patient to avoid

errors that may occur from incompatibility, she plays a critical role in ensuring that the transfusion of blood products is safe and that the patient is monitored adequately for complications of blood transfusion (*Donaldson, Seaman & park, 2014*).

Significance of the study:

The safe supply of blood and blood products is vital to Egypt's health system as it is used in medical and surgical procedures, the management of cancer and hematological diseases. When safe practices are not followed, transfusion of blood and blood products can create life-threatening risks leading to the spread of infectious diseases. In Egypt the high rate of viral hepatitis poses a particular threat .

Blood transfusions are common in clinical practice. In 2014/2015 National Health Service concerned with blood issued transfusion of 1.7 million units of red blood cells, 275,000 units of platelets, 215,000 units of fresh frozen plasma and 165,000 units of cryoprecipitate to hospitals in England and North Wales, despite considerable efforts to ensure the safety of blood transfusions, they are associated with significant risks, (*Serious Hazards Of Transfusion, 2015*).

World Health Organization, (2013) reported that the main bulk of errors, 80% can be due to human error and 42%