

**DESIGN OF INTEGRATED QUALITY ASSURANCE  
PROGRAM FOR MAINTENANCE OF DESALINATION  
PLANTS USING SIX SIGMA**

**Submitted By**

**Ashraf Abdelbaset Abdelgayed Kaka**

B.Sc. of Nuclear Engineering, Faculty of Engineering, Alexandria  
University, 2005

Master in Nuclear & Radiation Engineering, Faculty of Engineering,  
Alexandria University, 2009

**A Thesis Submitted in Partial Fulfillment**

**Of**

**The Requirement for the Doctor of Philosophy Degree**

**In**

**Environmental Sciences**

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**Under The Supervision of:**

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**APPROVAL SHEET**  
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## **ABSTRACT**

To increase the profitability and decreasing the operation failure of the Multi-Effects Desalination/Thermo vapor compression MED/TVC type the Six-Sigma method will be used as the main method to achieve that.

The objectives of this research are proposed to develop Integrated Quality Assurance Program for maintenance of desalination plants and using the Reliability Centered Maintenance (RCM) for the (MED/TVC) desalination unit type, to improve the performance of desalination unit and increase the life time of its components. By applying the Six-Sigma method, to enhance the Desalination unit performance and increase the operation lifetime, the critical systems in the unit is specified based on the operation experience. The critical systems to safety and to the operation are: Chemical Dosing System (CDS), Sea Water System (SWS), and Evaporators System (ES). Designing an Integrated Quality Assurance Program (IQAP) for maintenance of MED/TVC unit, by using the application of the Six Sigma, defines, measure, analyze, improve, and control (DMAIC) problem-solving methodology in MED/TVC Unit, aimed to increase the Reliability, availability and increase the unit lifetime. From the operation logbook, the low performance of the MED/TVC unit was discovered, also from the maintenance logbook, the lifetime of the evaporator components decreased and not matched with replaced components schedule.

The results of the MED/TVC illustrate a successful practical application of a Six Sigma project in maintenance program for Desalination Unit.

Sea Water System - for sea water system by applying the scientific method (four step method) plus the PDCA cycle, it means we apply the Six Sigma philosophy. To improve the performance of the multi effects Desalination unit and increase the operational lifetime, one of the critical systems in the Multi-effects desalination/thermo vapor compression MED/TVC unit is Sea Water System (SWS). By using the Six Sigma philosophy, define measure, analyze, improve, and control (DMAIC) method for problem-solving methodology in



MED/TVC Unit, to improve the Reliability and Availability of the MED/TVC Unit.

The operation and maintenance staff discovered that the low performance of the MED/TVC unit, the availability and reliability not matches with the operation objectives, also the lifetime of the components for the evaporator decreased and not matched with replaced components as schedule. So, the Reliability Centered Maintenance will apply.

The results of the SWS illustrate a successful practical application of a Six Sigma project in maintenance program for MED/TVC Desalination Unit.

The Integrated Quality Assurance for the MED-TVC desalination unit shall contain the following aspects:

- Organization,
- Quality Management System,
- Quality Assurance in Procurement of Items and Services,
- Management Procedures and Work Instructions,
- Documentation Management system,
- Identification and Control of Items,
- Control of Special Processes,
- Control of Measuring and Test Equipment,
- Handling, Storage, Shipping, and Housekeeping,
- Inspection, Test and Operating Status,
- Control of Nonconformances,
- Corrective Action Program,
- Quality Assurance Records,
- Quality Assurance Assessments,
- Indoctrination, Training and Qualification of Personnel, and
- Statistical Techniques.

By applying all the requirements under each section of the quality assurance program, the performance, reliability, and availability are improved.



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