Training Program for Nurses Toward Psychological Support for Children With Leukemia and Their Families

Thesis

Submitted in Partial Fulfillment of the Requirement of doctorate

Degree in Psychiatric Nursing

$\mathcal{B}y$ Wafaa Mohesen Ahmed El-kady

B.Sc. Nursing Central Quality Specialist - Ain Shams University Hospital

> Faculty of Nursing Ain Shams University 2015

Training Program for Nurses Toward Psychological Support for Children With Leukemia and Their Families

Thesis

Submitted in Partial Fulfillment of the Requirement of doctorate

Degree in Psychiatric Nursing

Supervised By:

Dr. Sorayia Ramadan

Professor of Psychiatric/Mental Health Nursing Faculty of Nursing - Ain Shams University

Dr: Mona Hassan

Assistant Professor of Psychiatric / Mental Health Nursing Faculty Of Nursing – Ain Shams University

Faculty of Nursing Ain Shams University 2015



سورة البقرة الآية: ٣٢

Acknowledgment

First and foremost, thanks to ALLAH to whom I relate any success in achieving any work in my life.

I am deeply grateful to **Prof. Dr. Sovayia Ramadan**, Professor of Psychiatric/Mental Health Nursing, Faculty of Nursing. Ain Shams University. I am indebted to her constructive criticism, expertise, and continuous unlimited help and for giving me the privilege to work under her supervision. I appreciate her active participation in providing me with a lot of knowledge.

Thanks also are dedicated to **Dr: Mona Ibassan**, Assistant Professor of Psychiatric /Mental Health Nursing, Faculty of Nursing –Ain Shams University, for her faith in my ability, her scientific help, meticulous supervision and constructive criticism to accomplish this work.

Also, I would like to introduce my deepest thanks and participation to **Dr:** Mevein Mostafa Elashery, Assistant Professor of Psychiatric/Mental Health Nursing & Head of Psychiatric Nursing Department, Faculty of Nursing. Ain Shams University. And also **Prof.** Dr: Zeniab Abed Elhalem, Professor of Psychiatric/Mental Health Nursing, Faculty of Nursing. Cairo University for their acceptance to discuss this thesis.

Also, I would like to express my deepest thanks to all the staff members of nurses in the pediatric Hospitals of Ain Shams University Hospitals for their help and cooperation to accomplish this work.

Last but not least, I would like to express my gratitude and appreciation to my family and all those who helped me directly or indirectly in accomplishing this work.





Contents

Chapter	Page
List of Tables	
List of Figures	II
List of Abbreviations	III
List of Appendices	IV
■ Abstract	V
■ Introduction	1
■ Aim of the study	5
Review of literature	6
Subjects & Methods	84
■ Results	89
■ Discussion	109
Conclusion & Recommendation	129
■ Summary	131
References	149
■ Appendices	
Arabic summary	

List of Tables

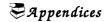
Table	Title	Page
1.	Demographic characteristics of the nurses under	96
	Study.	
2.	Frequency and percentage distribution regarding	99
	nurses taking a training program about psychological	
	support techniques.	
3.	Comparison between the pre-post and follow up	100
	regarding effective communication, verbal talk	
	technique (1) for nurses.	
4.	Frequency and percentage distribution of total verbal	101
	talk technique (1) for nurses between the pre-post	
	and follow up.	
5.	Comparison between the pre-post and follow up	102
	regarding, active listening technique (2) for nurses	
6.	Frequency and percentage distribution of total active	103
	listening technique (2) for nurses between the pre-	
	post and follow up.	
7.	Comparison between the pre-post and follow up	104
	regarding to psychological support techniques as	
	Stress-management techniques (3) for nurses.	4.5
8.	Frequency and percentage distribution of total Stress	105
	management between the pre-post and follow up	
	regarding to psychological support techniques (3) for	
	nurses.	

List of Tables (Cont)

Table	Title	Pag e
9.	Comparison between the pre-post and follow up	106
	regarding to psychological support techniques as four	
	roles of nurses.	
10.	Frequency and percentage distribution of total four roles	107
	of nurses between the pre-post and follow up regarding	
	to psychological support techniques (4) for nurses.	
11.	Comparison between the total score of the psychological	108
	support techniques for nurses in relations to their age	
	groups in demographic characteristics.	
12.	Comparison between the total score of the psychological	109
	support techniques for nurses in relations to their sex in	
	demographic characteristics.	
13.	Comparison between the total score of the psychological	110
	support techniques for nurses in relations to their marital	
	status in demographic characteristics.	
14.	Comparison between the total score of the psychological	111
	support techniques for nurses in relations to their nurse	
	qualifications in demographic characteristics.	
15.	Comparison between the total score of the psychological	114
	support techniques for nurses in relations to their years	
	of experience in demographic characteristics.	

List of Figures

Figure	Title	Page		
In Review				
1)	Figure of Signs and Symptoms	17		



List of Appendices

Appendix. No. Title

• **Appendix (I)** : Protocol

■ **Appendix (II)** : Interviewing questionnaire

• **Appendix (III)** : Observational checklists about

Communication skills.

■ **Appendix (IV)** : Psychological support technique tool.

■ **Appendix** (**V**) : Testing Reliability & Validity.

■ **Appendix (VI)** : The program.

• **Appendix (VII)** : Arabic booklet.

List of Abbreviations

• **AL** : Acute leukemia

■ **ALL** :Acute lymphoblastic or (lymphocytic) leukemia.

• **AM** : Acute Myelocytic or (Myelogenous) leukemia.

■ **BMT**: Bone marrow transplantation.

• **CBC** : Complete blood count

• **CL** : Chronic leukemia.

CLL : Chronic lymphoblastic Leukemia.

• **CML**: Chronic Myelogenous Leukemia.

• **CNCF**: Children's Neuroblastoma Cancer Foundation

• **ENP** : Educating Nursing Programs

EQ: emotional intelligence.

• **JMML**: Juvenile Myelomonocytic leukemia

• **MDs** : Myelodysplastic Syndromes.

• NCI : National Cancer Institute

• **OT** : Occupational Therapist

• **PAS** : Periodic Acid Schiff

• **PT** : Physiological Therapist

• **WB Cs**: White Blood Cells.



ABSTRACT

Leukemia is a serious illness that can have a substantial impact on the children, its effect on children and their family throughout their life, and also affect all family members especially their parents. The present study aimed to assess the effect of training programs for nurses about psychological support to children with leukemia and their families. This study, conducted at inpatient departments of both pediatric hematology and oncology units of the Ain Shams University hospital. The total number of the nurses was 44. Tools of data collection were: A) A structure, interviewing sheet designed by the investigator based on the available literature. B) Communication skills checklist, divided into two parts as the verbal communication skills, and Active listening skill. C) Psychological support technique tools divided into two parts as stressmanagement techniques, and roles for the nurses to support the children with leukemia and their families during therapeutic communication. The **results:** shows that, the mean age of the studied nurses was (29.6 ± 13.4) years, in relation to gender, shows less than three quarters (72.7%) of them were females and less than one third (27.3%) were males. In relation to the marital status the result showed about more than two third (59.1%) were married, As regards qualifications less than half (47.7%) of the studied nurses were diploma nurses. Concerning years of experience the result shows that the mean \pm SD had been (12.5 \pm 5.3). Show that, there were highly statistically significant relation between post and follow-up due to the improvement of communication skills, as a verbal communication after the implementation of a training program to nurses dealing with children having leukemia and their families in relation to presenting herself, appearance, appropriate environment to communicate, verbal communication, nonverbal communication, and responding to take the children and family. **Conclusion:** Based on the findings of the present study, it can be concluded that, the result of the current study supported the hypothesis. It is **recommended** that continuous in-service awareness programs should be held for nursing staff.

Key words: Communication skills, Children with leukemia, psychological support techniques.

INTRODUCTION

Leukemia's are abnormal cells reproduce very quickly and do not function as healthy white blood cells to help fight infection. When the immature white blood cells, begin to crowd out other healthy cells in the bone marrow, the child experiences the symptoms of leukemia. In this aspect, *Gale and Charette* (2012) defined leukemia as a malignancy originating in the stem cells of the hematopoietic system which results in uncontrolled proliferation of abnormal immature cells.

Most people feel overwhelmed when they are told they have leukemia. Many different emotions arise as confusion, frequent mood swings and significantly higher risk for depression, anxiety, and other indicators of psychological distress. These emotions are part of the process that many people go through in trying to come to terms with their illness. Partners, family members and friends often experience similar feelings and frequently need as much psychological support and guidance in coping with their feelings (*Lederberg*, & *Halland*, 2010).

A significant proportion of leukemic children have moderate-to-high needs for help to cope with their illness and its treatment. Many also report that they didn't have adequate information to help them make decisions. Untreated psychological conditions can result in greater pain, poorer physical functioning, higher medical costs and longer hospital stay as well as impacting on the person's ability to work. This also places an added burden on the health system (*Memorial Cancer Institute*, 2013).

Communication skills help nurses develop an awareness of a range of communication frameworks and how they might be utilized in contemporary child health nursing to communicate with children, their families, fellow healthcare professionals and each other in their day to day working lives. This will help children's nurses to communicate with confidence, sensitivity and effectiveness; to meet the individual needs of children and their families (*Craven & hairline*, 2009).

In Egypt, the average of 150 cancer patients /100,000 people, which mean that approximately 110,000 new cancer patients every year. Newly, diagnosed with long-term cancer, such as leukemia representing 62/ millions of population, acute myelogenous leukemia (AML) 6, 5/ millions of population (Egypt Today, 2008-2010).

Prevalence & Incidence:

The number of new cases of leukemia was 13.0 per 100,000 men and women per year, and the number of deaths was 7.0 per 100,000 men and women per year. The lifetime

risk of developing cancer: Approximately 1.4 percent of men and women will be diagnosed with leukemia at some point during their lifetime. **The prevalence** of this cancer: an estimated 302,800 people living with leukemia in the United States (*National Cancer institute*, 2011).

Significance of the study:

The nursing role for the children with Leukemia is extremely challenging because the children will have many physical and psychological needs. Evaluate a child needs in order to provide the best possible care. The main suffering among children, particularly younger children, often cannot communicate their needs or explain pain levels very well, so nurses will need to be very sensitive to their situations and monitor outcomes careful. The nursing role also are educating and advising parents about treatment options, implications, providing psychological support and training to help them deliver follow-up care and medication at home is also an important part of the role (*Black*, & *Jacobs*, (2010).