

Nurses' Performance Regarding ICU Devices Alarms

Thesis

*Submitted for partial fulfillment of the Master Degree in
Medical Surgical Nursing (Critical Care)*

By

Ayman Mabrouk Abd ElhalimElnaggar

BSN-Ain Shams University

*Faculty of Nursing
Ain Shams University
2019*

Nurses' Performance Regarding ICU Devices Alarms

Thesis

*Submitted for Partial Fulfillment of the Master Degree in
Medical Surgical Nursing (Critical Care)*

Under supervision of

Prof. Eman Talaat Mohammed

Professor of Medical Surgical Nursing Department
Faculty of Nursing - Ain Shams University

Dr.Dalia Abdallah Abdelatief

Assistant. Professor of Medical Surgical Nursing Department
Faculty of Nursing - Ain Shams University

*Faculty of Nursing
Ain Shams University
2019*



Acknowledgement

*First and foremost, I feel always indebted to **Allah**, the most kind and most the merciful for all his blessing and for giving me the will and strength for completion of this work.*

*I wish to express my deep appreciation and gratitude to **Prof. Eman Talaat**, professor of Medical surgical Nursing, faculty of Nursing, Ain Shams University, and words cannot describe how grateful I am for her guidance, valuable support, constructive criticism, and continuous, unlimited help.*

*I am deeply grateful to **Dr. Dalia Abdallah**, Assistant. Professor of Medical surgical Nursing, faculty of Nursing, Ain Shams University, for her supervision, help and valuable support and guidance, I am deeply affected by her noble character, perfection, care and consideration.*

Special thanks to all nurses who participated actively in this study and being appreciative, and tolerated me till accomplishment of this work. I found this opportunity to express my greatest appreciation to all nurses at ICU open heart at Academy of heart, Ain Shams University Hospital for their help.

Last but not least, I am grateful to my family, my wife and to all those who sincerely helped me to fulfill this work.

Ayman Mabrouk Abdelhalim Elnaggar



List of Contents

Title	Page No.
List of tables	i
List of figures	ii
List of abbreviations	iii
Abstract	v
Introduction	1
Aim of the Study	8
Review of literature	9
Subjects and methods	50
Results	62
Discussion	81
Conclusion	98
Recommendations	99
Summary	101
References	107
Appendices	123
Arabic summary	

List of Tables

Table No.	Title	Page No.
Review of Literature		
Table 1 :	Classification of alarms according to the existing standards.....	29
Results		
Table 2 :	Number and percentage distribution of demographic characteristics of the study group of nurses. (n =30)	62
Table 3 :	Number and percentage distribution of nurses' level of knowledge related ICU devices alarms. (n=30)	64
Table 4 :	Number and percentage distribution of studied nurses' knowledge regarding alarms of hemodynamic monitor (n=30).....	65
Table 5 :	Number and percentage distribution of studied nurses' knowledge regarding alarms of mechanical ventilator. (n=30).....	66
Table 6 :	Number and percentage distribution of studied nurses' knowledge regarding alarms of syringe / infusion pump. (n=30).....	67
Table 7:	Number and percentage distribution of studied nurses' practice regarding assessment of nurses `practice in devices alarms management. (n=30).....	69
Table 8 :	Number and percentage distribution of studied nurses' practice regarding False Alarm Prevention Checklist. (n=30).....	70
Table 9 :	Percentage distribution of the studied nurses regarding to their attitude towards ICU devices alarms. (n=30).....	73
Table 10 :	Relation between total level of nurses, knowledge and their demographic characteristics. (n=30)	76
Table 11 :	Relation between total level of nurses, practice and their demographic characteristics. (n=30)	77
Table 12 :	Relation between total level of nurses, Attitude and their demographic characteristics. (n=30)	78
Table 13 :	Correlation between total level of knowledge, practice and attitude among the studied nurses. (n=30).....	79

List of Figures

Fig. No.	Title	Page No.
Figure 1:	Percentage distribution of total studied nurses' knowledgeregarding devices alarms. (n=30)	68
Figure 2:	Percentage distribution of total studied nurses' practice regarding management of ICU devices alarms (no=30).	72
Figure 3	Percentage of total nurses` attitude regarding dealing with ICU devices alarms. (n=30)	75

List of Appendices

Appendix. No.	Title
❖	Self-administered questionnaire (Appendix I)
❖	Observational checklist (AppendixII)
❖	Nurses` attitude rating scale(Appendix III)
❖	Pilot study (Appendix IV)
❖	Protocol

List of Abbreviations

Abbr.	Full term
AACN:	American Association of Critical Care Nurses
AARC:	American Association for Respiratory Care
AC:	Alternating Current
bpm:	Beats per Minute
BScN:	Bachelor of Science in Nursing
CEN:	Comité Européen de Normalisation
CINAHL:	Cumulative Index to Nursing and Allied Health Literature
CO2:	Carbon dioxide
CPAP:	Continuous Positive Airway Pressure
dBA:	A weighted Sound level in Decibels
ECG:	Electrocardiogram
ECRI:	Emergency Care Research Institute
ENs:	European Normalization Standard
EtCO2 :	End Tidal Carbon Dioxide
FDA:	Food and Drug Administration
FiCO2 :	Fraction of Inspired Carbon dioxide
HTF:	Healthcare Technology Foundation
ICU:	Intensive Care Unit
IEC:	International Electro Technical Commission
IV:	Intravenous Therapy
JC:	Joint Commission
LAeq:	Time-Averaged Sound level
LAmx:	Peak-Noise levels
MAUDE:	Manufacturer And User Facility Device Experience

MEDline:	Medical literature Analysis and Retrieval System Online
MEDSUN:	Medical Device Surveillance Network / Medical Product Safety Network- FDA
NPSG:	National Patient Safety Goals
O2:	Oxygen
PACU:	Post Anesthesia Care Unit
Paw:	Airway Pressure and Alveolar Pressure during High Frequency Ventilation
PEEP:	Positive End-Expiratory Pressure
SA:	Situation Awareness
SPO2:	Peripheral Capillary Oxygen saturation
SPSS:	Statistical Package for Social Sciences
SRLF:	The Société de Réanimation de Langue Française
TCICU:	Transplant/Cardiac ICU
USA:	United States of America
VE:	Minute Ventilation
VT:	Expiratory Tidal Volume
WHO:	World Health Organization

Nurses' Performance Regarding ICU Devices Alarms

ABSTRACT

Alarms in the critical areas are an important component of most of the machines as they alert nurses on the change in the patients' condition. Most patients in the critical care units cannot speak for themselves hence cannot pinpoint when their condition. It is therefore important to assess the nurses' performance when managing clinical alarms.

The aim of this study was to assess the nurses' performance regarding devices alarms in intensive care units. **Design:** A descriptive exploratory design was followed to achieve the aim of this study. **Setting:** The study was conducted at the open heart intensive care unit at Academy of Heart affiliated to Ain Shams University Hospitals. **Sample:** A Convenience sample of nurses (30) in ICU unit at Ain Shams University Hospital. **Tools of data collection:** A structured self-Administered knowledge assessment Questionnaire nurses, Observational check list and Nurses' attitude rating scale. **Results:** The results of this study showed that, (77%) of studied nurses had unsatisfactory knowledge and (80%) of them had unsatisfactory practice and (54%) of the study group of nurses had positive attitude regarding management of devices alarms. Furthermore, there was a highly statistical significant correlation between total studied nurses' knowledge and total practice and there was a highly statistical significant correlation between total studied nurses' practice and attitude. **Conclusion:** The current study concluded that, more than two third of the studied nurses had unsatisfactory level of knowledge and practice. **Recommendations:** The study recommended the importance of implementing an educational training program to improve nurses' performance regarding dealing with ICU devices alarms.

Key words: ICU devices alarms, Nurses' performance

INTRODUCTION

Alarms on clinical devices are intended to call the attention of caregivers to patient or device conditions that deviate from a predetermined “normal” status. They are generally considered to be a key tool in improving the safety of patients. The purpose of alarm systems is related to “communicating information that requires a response or awareness by the operator.”(*Siebig et al., 2010*).

A very interesting review of goals and indications for monitoring by Hudson: "Monitoring is making repeated or continuous observations or measurements of the patient, physiological function and the function of life support equipment, for the purpose of guiding management decisions, including when to make interventions and assessment of those interventions" (*Ruppel, Funk, & Whittemore, 2018*).

The alarm design should adequately represent the underlying situation. The various goals of device alarms are: to detect the life threatening situations, detect imminent danger, diagnose(diagnostic alarms, they indicate a pathophysiological condition e.g. shock), detection of life threatening device malfunctione.g. disconnection from the

patient, occlusion of the connection to the patient, disconnection from power, gas etc and detection of imminent device malfunctions. (*Schmid, Goepfert&Reuter 2013*).

The value of technology is allied with human competence, since clinical alarms are considered an essential and life-saving key tool. The Joint Commission on Accreditation of Healthcare Organizations defines clinical alarm as “any alarm that is intended to protect the individual receiving care or alert the staff that the individual is at increased risk and needs immediate assistance”.(*Cosper et al., 2017*).

The purpose of equipment alarms is to alert professionals for potential problems and serious or dangerous situations. However, they might also compromise the quality of work of nurses and patient safety due to the abundance of false positives. False positive alarms are understood as those that do not assume clinical relevance at the time or are caused by technical problems or artifacts. These may be generated not only by the equipment’s hypersensitivity, but also by the inadequacy of the parameters’ limits to the clinical condition of each patient. (*Cosper et al., 2017*)

Effective alarm management in an intensive care unit (ICU) can be influenced by various factors; the culture of the department, nursing practice and technology. The aim of effective alarm management in ICU is to create an environment conducive to patient safety. ICU environments deliver advanced care for patients that are critically ill and thus they require close constant monitoring of their condition. In an ICU environment nurses are also dependent on clinical alarms of the various monitoring devices/ equipment being used. *(Ramlaul, 2015)*

The purpose of clinical alarms is to ensure that nurses are given an alert or warning that the patient is requiring urgent attention and/or alerting them that there is a change in patients' condition that could be related to a potential problem. Nurses do rely on these clinical alarms to notify them of changes in the patient's condition. *(Ramlaul, 2015)*

Alarm hazards are a critical issue in patient safety. Of all health care providers, nurses are the ones most directly affected by the multitude of clinical alarms. *(American Association for Critical-Care Nurses', 2013)*

Numerous organizations, including the Healthcare Technology Foundation (HTF), the Emergency Care Research Institute (ECRI), the Association for the Advancement of Medical Instrumentation, the American Association of Critical-Care Nurses, and The Joint Commission, have recognized alarm hazards as a critical issue in patient safety. (*Cosper et al., 2017*)

The ECRI Institute, a nonprofit health services research organization, named alarm hazards as No. 1 of the top 10 health technology hazards for the years 2012 through 2014. The American Association of Critical-Care Nurses has made alarm safety a priority; the organization has produced an online toolbox of evidence-based resources, including a practice alert on alarm management and webinars. The Joint Commission recently established a National Patient Safety Goal on alarm management. (*Cosper et al., 2017*)

The role of the nurse in cardiac care unit (CCU) is to observe the information that is provided by the different device systems and to decide whether the readings they get from the devices exceed or are lower than certain limits so that they can intervene. They also perform certain routine tasks to

determine the biophysical parameters of the patients every few hours. Nurses therefore respond to alarms and initiate actions. They may therefore end up relying on the alarms entirely if the alarms are dependable or they may ignore the cues from the alarms if most of the alarms that are set off are false alarms. *(Meng'anyi, Omondi, & Muiva 2017)*

Although alarms are an important indispensable and lifesaving feature, they can be a nuisance and can compromise quality and safety of care by frequent false positive alarms. Nurses should therefore be familiar of the alarm modes and should check and reset the alarm settings at regular intervals or after a change in clinical status of the patient. *(Meng'anyl et al., 2017)*

Nurses are concerned about the impact of alarm fatigue on nurses and patients, recognize the importance of nurses' role in reducing noise pollution, and offer valuable insight into strategies that can mitigate alarm hazards. *(Funk, Clark, Bauld, Ott, & Coss, 2014)*