Relationship between Motivating Work Factors and Empowerment among Staff Nurses

Thesis

Submitted for Partial Fulfillment of the Requirement of Master Degree in **Nursing Administration**

By

Alshimaa Abdelatef Mohamed

(B.Sc. Nursing)

2006

Faculty of Nursing
Ain Shams University
2019

Relationship between Motivating Work Factors and Empowerment among Staff Nurses

Thesis

Submitted for Partial Fulfillment of the Requirement of Master Degree in **Nursing Administration**

Supervisors

Prof. Rabab Mahmoud Hassan

Professor of Nursing Administration

Faculty of Nursing

Ain Shams University

Dr. Nema Fathy Saad

Assistant Professor of Nursing Administration
Faculty of Nursing
Ain Shams University

Faculty of Nursing
Ain Shams University
2019



First and for most I feel always indebted to Allah, The most kind and most merciful.

I wish to express my deepest thanks and sincere appreciation to **Prof. Dr. Rabab Mahmoud Hassan**, Professor of Nursing Administration and Head of Nursing Administration, Faculty of Nursing, Ain Shams University, for her great support and advice, her valuable remarks that gave me the confidence and encouragement to fulfill this work.

I also express my special gratitude and appreciation to Assist. Prof. Dr. Nema Fathy Saad, Assistant Professor of Nursing Administration, Faculty of Nursing, Ain Shams University for her contructie supervision, co-operation and direction that extended throughout this work.

I wish to convey my thanks to all nurses who gave some time to fill up the forms of this study.



Dedication

I would like to dedicate this thesis

to My parents

Husband

Brothers

and My Sister

for Their Love, care, support and encouragement that allowed me to accomplish this work.

With deep thanks

Contents

bjects	Page
Introduction	1
Aim of the Study	6
Literature Review	
Motivation	7
Definition	7
Importance of Nurse Motivation in Hospitals	8
Motivation Theories	11
Early Theories	11
Contemporary Theories	17
Factors associated with nurses' work motivation	22
Barriers that affect Employee Motivation at Work	25
Strategies to Motivate Staff Nurses	26
Empowerment	27
Definition	27
Importance of Empowerment	29
Empowerment theories	29
Empowerment levels	35
Sources of work empowerment	36
Barriers of Empowerment	37
Ways to overcome barriers of empowerment	39
Relation between Motivation and Empowerment	42
Subjects and Methods	45
Results	55
Discussion	84



Contents (Cont..)

Subjects	
Conclusion and Recommendations	111
Summary	114
References	118
Appendices	
Protocol	
Arabic Summary	

List of Tables

No	Tables in subjects & methods	Page
1	Description of study setting	46
2	Motivating work factors questionnaire	48
3	The Condition for work effectiveness questionnaire	50
4	Demographic Characteristic of the Studied Staff Nurses	56
	Tables in results	
5	Staff Nurses perception regarding job security	57
6	Staff nurses perception regarding hospital policy	58
7	Staff nurses perception regarding supervision	59
8	Staff nurses perception regarding work itself & work facilities	60
9	Staff nurses perception regarding peer interaction & achievement	61
10	Staff nurses perception regarding motivating work factors	62
11	Empowerment level among Staff nurses regarding access to information	64
12	Empowerment level among Staff nurses regarding access to support	65
13	Empowerment level among Staff nurses regarding access to opportunity	66
14	Empowerment level among Staff nurses regarding access to resources	67
15	Total empowerment level among staff nurses	68

Tist of Tables

16	Relationship between staff nurses' demographic characteristics and their Perception regarding job security	70
17	Relationship between staff nurses' demographic characteristics and their Perception regarding hospital policy	71
18	Relationship between staff nurses' demographic characteristics and their Perception regarding supervision	72
19	Relationship between staff nurses' demographic characteristics and their Perception regarding work itself	73
	Tables in results	
20	Relationship between staff nurses' demographic characteristics and their Perception regarding work facilities	74
21	Relationship between staff nurses' demographic characteristics and their perception regarding peer interaction	75
22	Relationship between staff nurses' demographic characteristics and their perception regarding achievement	76
23	Relationship between staff nurses' demographic characteristics and their perception regarding total motivating work factors	77
24	Relationship between Staff Nurses' Demographic Characteristics and information	78
25	Relationship between staff nurses' demographic characteristics and support	79
26	Relationship between staff nurses' demographic characteristics and opportunity	80

Tist of Tables

27	Relationship between staff nurses' demographic	81
	characteristics and resources	
28	Relationships between staff nurses' demographic	82
	characteristics and the empowerment	
29	Correlation between staff nurses perception regarding	83
	motivating work factors and sources of empowerment	

List of Figures

No	Figure	Page
1	Maslow's hierarchy of needs	13
2	Motivation-Hygiene theory of motivation	15
3	Staff nurses perception regarding motivating work factors	63
4	Staff nurses regarding empowerment level	69

Relationship between Motivating Work Factors and Empowerment among Staff Nurses

Abstract

Background: Motivation is a concept used to describe an external state inspiring a special behavior and internal responses revealing that behavior. Empowerment means engaging employees in the thinking processes of an organization, getting employee's ownership of their jobs and the resulting products or services produced by it. Aim of the study: The study aimed to exploring the relationship between motivating work factors empowerment among staff nurses Setting & subjects: Research design: a descriptive correlational design utilized in carrying out .The study conducted on 140 staff nurses working at Met Ghamer Hospital; which affiliated to Ministry of Health, Tools of data collection: two tools used namely motivating work factors questionnaire and the condition for work effectiveness questionnaire. Results: majority (95%) of the studied subjects had low perception regarding total motivating work factors. In addition, majority (96.4%) of the studied subjects had low empowerment levels **Conclusion:** there were highly statistically significant positive correlations between motivating work factors and sources of empowerment among staff nurses. Recommendations: Support nurses' professional development and self-determination.

Key words: Empowerment, motivating work factors, and Staff Nurses.

Introduction

In tending organization, work motivation is a vital live of tending professional's response to the increasing challenges and demands (Toode, Routasalo & Suominen, 2011) motivation is understood as a method that starts with a concept to perform associated energized to an finish .It initiates behaviors to accomplish the supposed goals. Motivation could be an advanced, dimensional and so outlined as the force inside person that influence or direct behavior (Marquis & Huston, 2012). Motivation could be a conception wont to describe associate external state inspiring a special behavior and internal responses revealing that behavior (Roussel & Swanburg, 2009).

There are two dissimilar categories of motivation: intrinsic and extrinsic. Intrinsic motivation is associate degree inner force that leads employees to fulfill personal and structure aims. It guides people to try and do activity that they realize it exciting. People who were as such motivated have driven that forms behaviors and inspiration to perform responsibilities with none external effects. Therefore, Intrinsic motivation arises from the person's pleasure within

the job itself or self-interest and while not pressure of others additionally because it is recognized by its own and does not depend upon results. Intrinsic motivation among nurses, within the tending context, operationally outlined as self-gratification and pleasure in effecting responsibilities rather than operating for external rewards (Hee, Kamaludin, & Ping, 2016).

Extrinsic motivation is associate exterior force that leads employees to fulfill personal and structure aims .Moreover; it guides persons to hold out responsibilities by mistreatment coercion or instruction to urge rewards reciprocally (Muogbo, 2013). Extrinsic rewards carries with it awards, bonuses, pay and advantages can also be within the varieties of sensible relationship between employees, higher facilities. sensible operating conditions and better administrator's quality at the work space (Kamanzi, & Nkosi, 2011). Within the care context leads the nurses to attain work behaviors like prizes, positions, awards, incentives and various fringe advantages that generated by external stimuli and profit themselves and their organization (Hee, Kamaludin, & Ping, 2016).

Empowerment outlined by British lexicon because the method by that a leader shares and provides power with others or permits them to act. The people are empowered once they utilize personal technology as a tool for direction, once they are au fait and when they have power and authority to regulate (Collins English Dictionary, 2014).

Empowerment often utilized in structure and social psychological literature and more and more been adopted by nursing man of science (Cai et al., 2011). Thamizhmanii & Hasan, (2010) outlined worker direction as "Providing higher cognitive process powers to a team or associate degree individual". This ends up in worker encouragement to possess a robust sense of motivation. In distinction, disempowerment outlined as DE motivation: unable to accomplish the specified activities and frustration with the work setting.

Lack of nurses' empowerment is a significant problem. many nurses do not feel empowered (**Smith et al., 2012**). A study conducted in California reported that nurses had lack of management that influence their operating conditions and perceived an absence of structure support (**Perm, 2011**). **Trus et al. (2011)** unconcealed that operating nurses still

lacked of support from their leaders that required to involve them in deciding and to reinforce their job performance.

Lack of nurses' empowerment features a vital negative impact on nurses, patient, and quality of health care. Study findings unconcealed that disempowered nurses were ineffective, less glad with their jobs and a lot of liable to burnout and leave their job or profession (Zurmehly et al., 2009). In addition, it is a negative impact on quality improvement method, higher cognitive process ability and job performance development (Casey et al., 2010). In distinction, empowerment results in accrued personal health, job satisfaction, individual competency and Self-esteem that successively, increase perceptions of non-public management that features a direct result on rising health outcomes (Laverack, 2006).