



شبكة المعلومات الجامعية
التوثيق الإلكتروني والميكرو فيلم

بسم الله الرحمن الرحيم



HANAA ALY



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شبكة المعلومات الجامعية التوثيق الإلكتروني والميكرو فيلم



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جامعة عين شمس

التوثيق الإلكتروني والميكروفيلم

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HANAA ALY



Nurses Perception toward Predictors of Violence Behaviour among Psychiatric Patients in Workplace

Thesis

*Submitted for Partial Fulfilment of the Requirement of
Master Degree in Psychiatric Mental Health Nursing*

By

Salwa Ahmed Tohamy

(B. Sc Nursing)

**Faculty of Nursing
Ain Shams University
2021**



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بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

قالوا

سببناك لا علم لنا
إلا ما علمتنا إنك أنت
العليم العظيم

صدق الله العظيم

سورة البقرة الآية: ٣٢



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*✍️ **Salwa Ahmed Tohamy***

List of Contents

<i>Title</i>	<i>Page No.</i>
List of Tables	i
List of Figures	iv
List of Abbreviations	v
Abstract	vi
Definition	vii
Introduction	1
Aim of the study	8
Review of literature	9
Subjects and methods	80
Results	93
Discussion	114
Conclusion	129
Recommendations	130
Summary	131
References	138
Appendices	169
Arabic summary	

List of Tables

Table No.	Title	Page No.
------------------	--------------	-----------------

Tables in Subjects and Methods:

Table (1):	Cronbach's Alpha reliability analysis	85
-------------------	---------------------------------------------	-----------

Tables in Results:

(1A)	Frequencies of socio-demographic characteristics among psychiatric mental health nurses under the study	94
(1B)	Frequencies of nurses' awareness of signs of violence among psychiatric patients in workplace	96
(1C)	Frequencies of nurses' awareness of signs of violence among psychiatric patients in workplace	98
(2)	Number and percentage distribution among nurses' perceptions toward predictors of violence among psychiatric patients in workplace regarding verbal and psychological violence indicators	100

- | | | |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|
| (3) | Number and percentage distribution among nurses' perceptions toward predictors of violence among psychiatric patients in workplace regarding positive signs | 102 |
| (4) | Number and percentage distribution among nurses' perceptions toward predictors of violence among psychiatric patients in workplace regarding negative violence indicators. | 104 |
| (5) | Comparison of means of scores of sub groups of socio-demographic characteristics as regards nurses' perceptions toward predictors of violence among psychiatric patients in workplace regarding to total positive violence indicator | 109 |
| (6) | Comparison of means of scores of sub groups of socio-demographic characteristics as regards nurses' perceptions toward predictors of violence among psychiatric patients in workplace regarding to total negative violence indicator | 111 |

- (7) Correlation between nurses' perceptions **113**
toward predictors of violence regarding
to total positive and negative indicators
and total predictor of violence using
Spearman's rank correlation coefficient (r_s)

List of Figures

<i>Figure No.</i>	<i>Title</i>	<i>Page No.</i>
Figure (1):	Percentage distribution of nurses' perceptions toward predictors of violence among psychiatric patients in workplace regarding positive violence indicators.....	106
Figure (2):	Percentage distribution of nurses' perceptions toward predictors of violence among psychiatric patients in workplace regarding negative violence indicators.....	107
Figure (3):	Percentage distribution of nurses' perceptions toward predictors of violence among psychiatric patients in workplace regarding total positive and negative violence indicators scale.....	108

List of Abbreviations

<i>Abbr.</i>	<i>Full-term</i>
A/V	: Aggression and violence
APNA	: American Psychiatric Nurses Association
BM	: Bullying/mobbing
CGRT	: Code green response team
DMHs	: Departments of Mental Health
GDP	: Gross Domestic Product
HCWs	: Healthcare workers
NICE	: National Institute for Health and Care Excellence
NIOSH	: National Institute for Occupational Safety and Health
PICUs	: Psychiatric Intensive Care Units
PV	: Physical violence
RH	: Racial harassment
RN	: Registered Nurse
SD	: Standard deviation
SH	: Sexual harassment
SPSS	: Statistical package for social science
VA	: Verbal abuse
WHO	: World Health Organization
WPV	: Workplace violence

Abstract

Violence in psychiatric settings is complex work place problem. This study **aimed** to assess-nurses' perception toward predictors of violence behaviour among psychiatric patients in work place. Descriptive design was used to achieve the aim of this study. This study setting: was conducted at psychiatric departments in (EL-Abbassia) mental health hospital of Psychiatry in Cairo. **Subject:** A convenient sample of 100 nurse's from 700 nurses who were working in the previously mentioned setting. **Tools:** Data were collected using (1) interviewing sheet containing (a) Socio-demographic sheet for personal characteristics and (b) Nurses' awareness of signs of violence in psychiatric patients most susceptible to violence. (2) Questionnaire to assess nurse's awareness to ward predictors of aggressive patients. **Results:** The present study revealed that one hundred of nurses were male's. More than one third of nurses were more than 10 years of experience. The majority of nurses were had training courses about violence and forecast the signs of violence that will start to appear on a patient while nurses' awareness of signs of violence in psychiatric patients most susceptible to violence were more than two third. A positive relation between nurse's knowledge and experience toward predictors of violence behaviour among psychiatric patient in work place. **Conclusion:** This study has contributed to the knowledge based on assessment for nurses Perception toward Predictors of Violence behaviour among Psychiatric Patients in Workplace. There is more than one half of nurses' awareness of signs of violence in psychiatric patients most susceptible to violence. The study. **Recommended** replication of the current study on large sample and different hospitals settings to be able to generalize the results. Further study is recommended to identify effectiveness of nursing intervention to increase nurse awareness of work place violence. Educational training program for psychiatric nurses to improve their communication skills to manage work place violence in their health care setting. Psychological supportive nurse's session to help psychiatric nurse's manage their Psychological problems. Development of interventions to psychiatric nurse's to prevent and respond to patient violence, as well as support nurse working with violent patients.

Key words: Predictor, Nurses perception, Violence behaviour, Psychiatric patient.

Operational Definition

- **Aggression:**
 - As phenomenon is regarded as drive, defense mechanism, learned behaviour, personality trait, or response to frustrated arousal (**Iversena, 2016**).
 - A disposition, a willingness to inflict harm, regardless of whether this is behaviourally or verbally expressed of whether physical harm is sustained (**Mohr, 2018**).
- **Anger:**
 - A normal human emotion is a strong, un comfortable, emotional response to a real or perceived provocation anger results when a person is frustrated, hurt, or afraid (**Stangor and Charles, 2014**).
- **Violence:**
 - According to world health organization (WHO), violence is defined as 'the intentional use of physical force or power, threatened against a group or community that resulting in injury, death. Psychological harm, mal-development or deprivation (**World Health Organization, 2019**).
- **Workplace violence:**
 - Is the intentional use of power, threatened or actual, against another person or against a group, in work-related circumstances, that either results in or has a high degree of likelihood of resulting in injury, death, psychological harm, mal development, or deprivation (**Cooper and Swanson, 2019**).