



شبكة المعلومات الجامعية
التوثيق الإلكتروني والميكرو فيلم

بسم الله الرحمن الرحيم



MONA MAGHRABY



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التوثيق الإلكتروني والميكروفيلم



شبكة المعلومات الجامعية التوثيق الإلكتروني والميكروفيلم



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جامعة عين شمس

التوثيق الإلكتروني والميكروفيلم

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MONA MAGHRABY

Appraisal Interview: its Reflection on Nurse Interns' Shift report Exchange

Thesis

*Submitted in Partial Fulfillment of the Requirements
of Doctorate Degree in Nursing Sciences
(Nursing Administration)*

By

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M.Sc. in Nursing Administration (Ain Shams University)

**Faculty of Nursing
Ain Shams University
2019**

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Appraisal Interview: its Reflection on Nurse Interns' Shift report Exchange

ABSTRACT

Background: Effective communication has been identified as essential in providing safe and quality patient care and ensuring continuity in each patient's care. **Aim:** this study was aimed at investigating the appraisal interview and its reflection on nurse interns' shift report exchange. **Research Design:** A quasi – experimental study with one group pre/ post test design was utilized in this study. **Settings:** this study was conducted in all critical units affiliated to Ain Shams University Hospitals. **Subject:** all available nurse interns who started their internship in October 2017, and their total number were 89. **Tools** of data collection included three tools namely a shift report knowledge questionnaire and observation checklist for nurse interns' performance of oral shift report and audit sheet for written shift report. **Results:** none of nurse interns 0.0% had satisfactory total knowledge of shift report at pre intervention phase. Conversely, all of them 100% had satisfactory total knowledge of shift report at the post and follow up phases of the intervention, none of them had adequate performance at pre intervention phase which increased to 100% of them performed adequate performance of shift report at post study phase, and follow up phase of the intervention was 98.9%. **In conclusion,** the implementation and conduction of an appraisal interview intervention for nurse interns about shift report was effective and reflected on improving their knowledge and performance in shift report exchange. **The study recommends:** The appraisal interview approach should be used continuously as a constructive tool for development and improving the performance of nurse interns in different clinical care area, In-service training and continuing education programs must be initiated and be available to all nurses, nurse interns and newly graduates to be acquainted with knowledge and necessary skills related to oral/written shift report.

Key words: Appraisal Interview- Nurse Interns- Shift Report Exchange.