

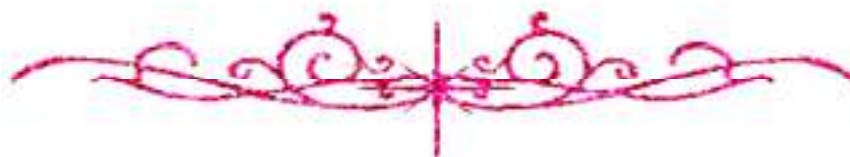
Safaa Mahmoud



بسم الله الرحمن الرحيم

مركز الشبكات وتكنولوجيا المعلومات

قسم التوثيق الإلكتروني



Safaa Mahmoud



جامعة عين شمس

التوثيق الإلكتروني والميكروفيلم

قسم

نقسم بالله العظيم أن المادة التي تم توثيقها وتسجيلها
على هذه الأقراص المدمجة قد أعدت دون أية تغييرات





AIN SHAMS UNIVERSITY

FACULTY OF ENGINEERING

Electrical Power and Machines Engineering

Evaluation and Enhancement of Customer interruption Costs

A Thesis submitted in partial fulfillment of the requirements of the
degree of

Master of Science in Electrical Engineering

(Electrical Power and Machines Engineering)

by

Ahmed Adel Mohamed EL-Bassiouny

Bachelor of Science in Electrical Engineering

(Electrical Power and Machines Engineering)

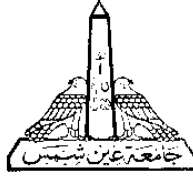
Faculty of Engineering, Ain Shams University, 2012

Supervised By

Prof. Dr. Rizk Hamouda

Prof. Dr. Mohamed EL-Shimy

Cairo - (2019)



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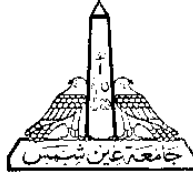
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Thesis Title : Evaluation and Enhancement of Customer interruption Costs

Degree : M.Sc. degree in Electrical engineering

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Date:15 November 2019

Statement

This thesis is submitted as a partial fulfillment of Master of Science in Electrical Engineering Engineering, Faculty of Engineering, Ain shams University.

The author carried out the work included in this thesis, and no part of it has been submitted for a degree or a qualification at any other scientific entity.

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