

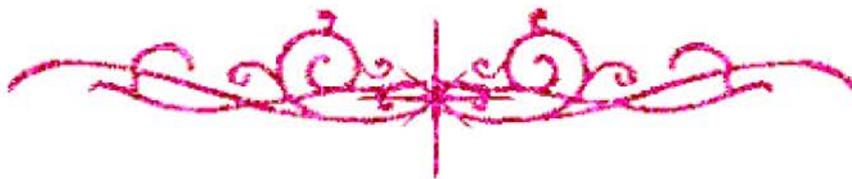
# بِسْمِ اللّٰهِ الرَّحْمٰنِ الرَّحِیْمِ



**HOSSAM MAGHRABY**



# شبكة المعلومات الجامعية التوثيق الالكتروني والميكروفيلم



**HOSSAM MAGHRABY**

# جامعة عين شمس

التوثيق الإلكتروني والميكروفيلم  
قسم

نقسم بالله العظيم أن المادة التي تم توثيقها وتسجيلها  
علي هذه الأقراص المدمجة قد أعدت دون أية تغييرات



يجب أن

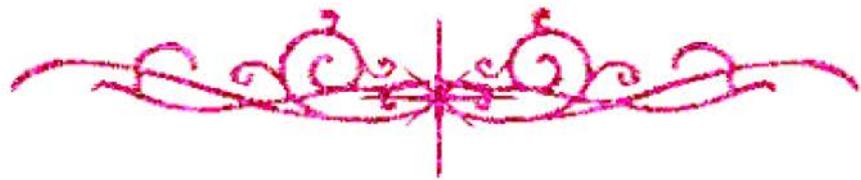
تحفظ هذه الأقراص المدمجة بعيدا عن الغبار



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# بعض الوثائق الأصلية تالفة

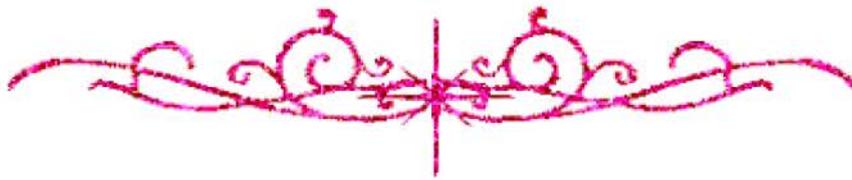


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بالرسالة صفحات

لم ترد بالأصل



HOSSAM MAGHRABY

**PATIENT SATISFACTION VERSUS QUALITY  
OF NURSING CARE  
AT BENHA UNIVERSITY HOSPITALS**

Thesis

Submitted to the Higher Institute of Nursing in  
Partial Fulfillment of The Master Degree  
in Nursing Service Administration

By

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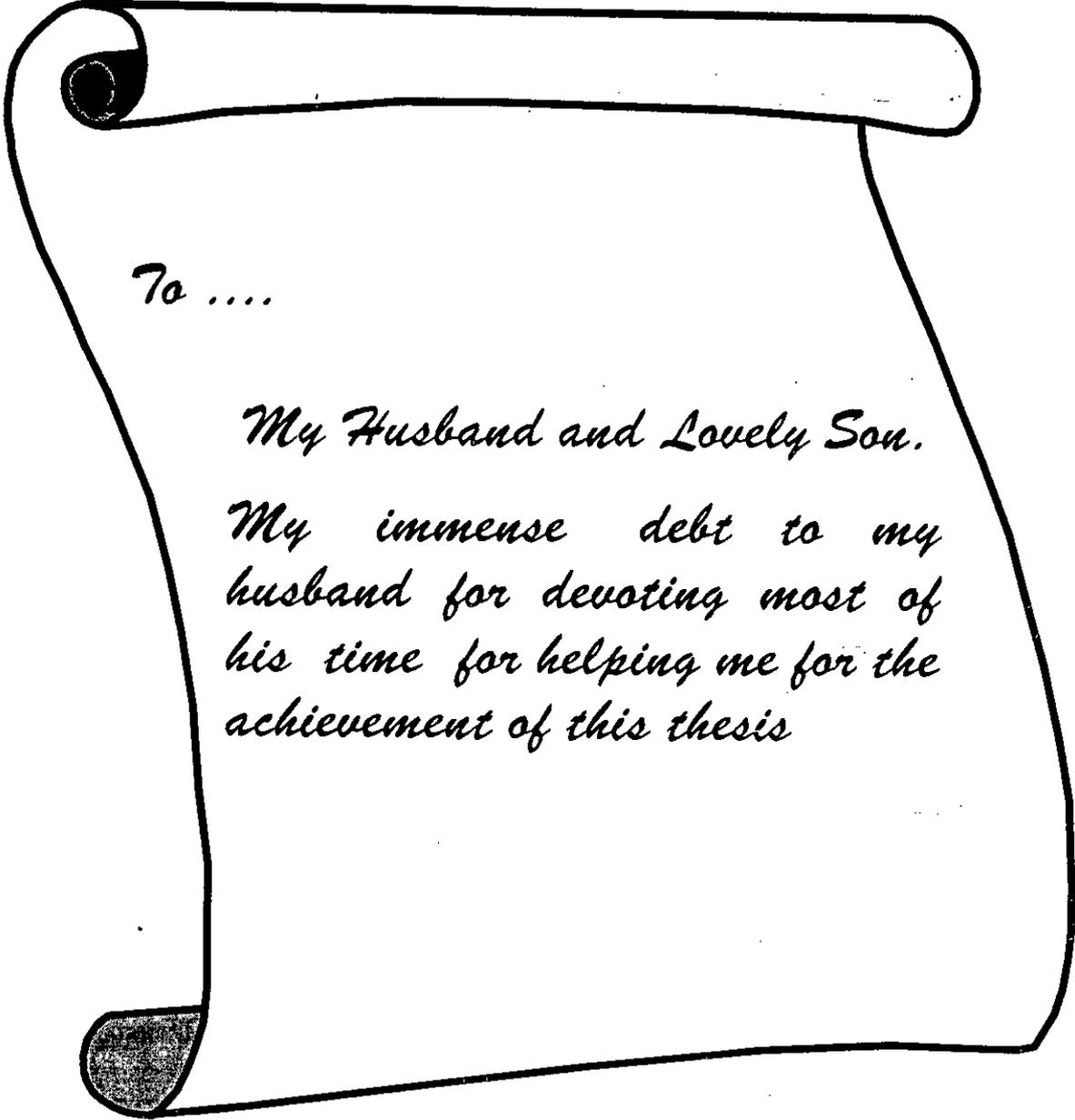
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بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

قَالُوا سُبْحَانَكَ لَا عِلْمَ لَنَا إِلَّا مَا عَلَّمْتَنَا  
إِنَّكَ أَنْتَ الْعَلِيمُ الْحَكِيمُ

صَدَقَ اللَّهُ الْعَظِيمُ

[البقرة : ٣٢]



To ....

*My Husband and Lovely Son.*

*My immense debt to my  
husband for devoting most of  
his time for helping me for the  
achievement of this thesis*

## ***Acknowledgement***

***My sincere gratitude should be submitted first for "ALLAH", who always helps and cares for me.***

I would like to express my deep thanks to all those who contributed by giving their time, effort and encouragement to the fulfillment of this work.

I wish to express my deepest gratitude and thanks to my ***Prof. Dr. Samia Rashed***, Professor of Parasitology, Faculty of Medicine, Zagazig University, Benha branch. For her enthusiastic supervision, continuing interest in the study, discussion and information on various points which gave me the greatest help to accomplish this study.

My profound gratitude to ***Assist. Prof. Dr. Fatma Hamdy***, Assistant Professor and the head of the Nursing service administration department. High Institute of Nursing, Ain Shams University. Words can not describe how grateful I am, her valuable advice and her helpful guidance and kind supervision couldn't denied.

I also deeply appreciate *Dr. Samia Adam*,  
Lecturer of Nursing Service Administration, High  
Institute of Nursing, Ain Shams University, for her help  
and cooperation in guiding, supervising, continuous  
support and encouragement throughout the preparation of  
this work.

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