



شبكة المعلومات الجامعية
التوثيق الإلكتروني والميكرو فيلم

بسم الله الرحمن الرحيم



HANAA ALY



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التوثيق الإلكتروني والميكروفيلم



شبكة المعلومات الجامعية التوثيق الإلكتروني والميكروفيلم



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جامعة عين شمس

التوثيق الإلكتروني والميكروفيلم

قسم

نقسم بالله العظيم أن المادة التي تم توثيقها وتسجيلها
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Role Ambiguity and its Influence on Job Stress among Newly Staff Nurses

Thesis

*Submitted for Partial Fulfillment of the Master Degree in
Nursing Science (Nursing Administration)*

By

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2022**



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بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

قالوا

سبحانك لا علم لنا
إلا ما علمتنا إنك أنت
العليم العظيم

صدقة الله العظيم

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Contents

Subjects	Page
Introduction.....	1
Aim of the Study.....	4
<u>Review of literature:</u>	
Role Ambiguity	
• Overview about role	5
• Role theory.....	7
• Role related concepts.....	10
• Concept of role ambiguity.....	13
• Causes of role ambiguity	16
• Consequences of role ambiguity	18
• Strategies to deal with role ambiguity.....	21
• Role of the nurse manager for handling role ambiguity.....	24
Job stress	
• Concept of job stress	27
• Causes of job stress.....	28
• Types of stress.....	34
• Consequences of job stress for nursing.....	36
• Warning signs of job stress	38
• Strategies to deal and prevent the job stress	39
• Role of the nurse manager for eliminating job stress .	45

• Relation between role ambiguity and its influence on job stress	48
Subjects and Methods	51
Results	60
Discussion	86
Conclusion	102
Recommendations	103
Summary	104
References	107
Appendices	137
Arabic summary	

List of Tables

Table	Title	Page
	Tables of Subjects and Method	
1	Description of study setting	52
2	Description of role ambiguity questionnaire	53
3	Description of job stress scale	55
	Tables of Results	
4	Personal and job characteristics of studied staff nurses (n = 130)	61
5	Staff nurses' perception level toward role ambiguity (n = 130)	65
6	Staff nurses' perception level toward causes of role ambiguity (n = 130)	66
7	Staff nurses job stress level according to death and dying (n = 130)	68
8	Staff nurses job stress level according to conflict with physicians (n = 130)	69
9	Job stress level among newly staff nurses according to inadequate emotional preparation (n = 130)	70
10	Staff nurses job stress level according to problems relating to supervisors (n = 130)	71
11	Staff nurses job stress level according to problems related to peers (n = 130)	72

Table	Title	Page
12	Staff nurses job stress level according to workload (n = 130)	73
13	Staff nurses job stress level according to Uncertainty concerning treatment (n = 130)	75
14	Staff nurses job stress level according to patients and their families (n = 130)	76
15	Staff nurses job stress level according to discriminations (n = 130)	77
16	Mean scores of job stress dimensions	79
17	Relation between role ambiguity perception level and personal characteristics among newly staff nurses (n = 130)	80
18	Correlation between Role ambiguity level and job stress among staff nurses (n = 130)	82
19	Relation between total job stress and personal characteristics among newly staff nurses (n = 130)	83
20	Multiple linear regression model “job stress” among newly staff nurses	84
21	Multiple linear regression model for role ambiguity among newly staff nurses (n=130).	85

List of Figures

Table	Title	Page
1	Percentage distribution of newly staff nurses related gender (n=130)	62
2	Percentage distribution of studied staff nurses related type of work unit (n=130)	63
3	Percentage distribution of staff nurses regarding attending training courses (n=130)	64
4	Percentage distribution of the studied staff nurses perception related total role ambiguity (n=130)	67
5	Job stress among newly staff nurses (n=130)	78

List of Abbreviations

Abb.	Full Term
ENSS	Expanded nursing stress scale
MOH	Ministry of Health
PC	Personal computer
SMP	Stress management programs
WL	Work life

Role Ambiguity and Its Influence on Job Stress among Newly Staff Nurses

Abstract

Background: Role ambiguity among staff nurses especially newly nurses remain a significant problem in all health care setting, which had multiple negative effect both on staff nurses themselves and hospitals. **Aim:** This study was aimed to assess the relationship between role ambiguity and job stress among newly staff nurses. **Research design:** A descriptive correlational design was used in this study. **Setting:** The study was conducted at three general hospitals which filiated toaf directorate of health affairs in the Alexandria governorate. **Subjects:** 130 new staff nurses were included in the study. **Tools:** Two tools were used for data collection role ambiguity questionnaire and Expanded Nursing Stress Scale (ENSS). **Results:** More than half 53.8% of staff nurses had moderate perception level regarding role ambiguity, slightly more than one quarter 29.3% of them had a low perception level of role ambiguity. While more than half 55.4% of studied staff nurses had a moderate perception level of job stress, 23.1% of them had a high perception level of job stress. **Conclusion:** There was a highly significant positive correlation between total role ambiguity and total job stress among newly staff nurses. **Recommendations:** Ensuring job duties and work objectives are clear, re-designing the job for having the features looked for by employees.

Keywords: Job stress, Newly staff nurses, Role ambiguity.
